

NATIONAL HERITAGE INSTITUTE

REGIONAL HERITAGE SITE MANAGEMENT AT SYCHROV

RULES FOR VISITORS TO THE GARDEN OF THE STATE CHATEAU OF SYCHROV (THE "GARDEN")

Article 1 - ACCESS TO THE GARDEN

The garden is part of a national cultural heritage site, protected under Act No. 20/87 Coll. on State Heritage Protection, as amended.

Article 2 - OPENING HOURS

1. The garden is open to the public from 1 April to 31 October during the opening hours indicated at www.zamek-sychrov.cz
2. The access to the garden may be modified by the management of the heritage site if necessitated by the current operational or security situation. For operational reasons (filming, commercial rentals, etc.) the garden may be entirely closed to the public; in such case, not even the holders of permanent tickets will be allowed to enter.

Article 3 - ADMISSION FEE

1. The admission to the garden is subject to an admission fee according to the valid price regulation.
2. Persons under the age of 15 are not allowed in the garden without being accompanied by an adult.

Article 4 - ORGANISATION OF VISITS

1. The tour and visit to the garden are unguided.

Article 5 - PROTECTION OF CULTURAL HERITAGE

1. In the garden, it is prohibited to:
 - a. Consume alcohol or narcotics. No persons reasonably suspected of being drunk or under the influence of drugs or other narcotic or addictive substances are allowed in the garden.
 - b. Smoke (including e-cigarettes), light or use open fires.
 - c. Use any kinds of fireworks.
 - d. Carry weapons.
 - e. Move off the marked paths, tread new paths/trails, pick or break flowers, tear off blossoms/leaves of trees and bushes, break branches, climb trees and bushes, climb over and under fences, walls and railings, hunt animals and birds or in any way harm and damage or take away fauna and flora found here.
 - f. Use the grass areas for having picnics; except for the designated areas.
 - g. Feed the animals kept in the gardens.
 - h. Climb down and disturb the dwellings of the animals kept there.
 - i. Damage, destroy or remove in any way the equipment of the garden, write or paint on grottoes, walls, statues, tiles and panelling, rocks and other natural and structural elements in the garden.
 - j. Bathe in the fountains and ornamental ponds.
 - k. Drive and park motor vehicles, ride bicycles, scooters, roller skates, skateboards, etc., unless there are paths marked directly for that purpose.
 - l. Post or hand out posters, leaflets, etc. without the knowledge of the heritage site management.
 - m. Throw rubbish outside the garbage cans or otherwise litter the garden.
 - n. Camp, play ball games, sledge, ski or skate.
 - o. Fly, take photos and film with drones; any exceptions may be granted by the chateau manager (sychrov@npu.cz).
 - p. Pursue geocaching, place "caches" in the garden, any exceptions may be granted upon agreement with the chateau manager (sychrov@npu.cz).
 - q. Disturb the peace, order, safety and good manners, play loud music or other sound recordings, shout and be loud, thereby disturbing other visitors and fauna.
 - r. Touch or tamper with the information system.
2. To protect the garden and visitors, selected outdoor areas are monitored by a camera system with video recording. Information on the protection of personal data is available on the website at www.npu.cz in the personal data protection section.
3. When visiting the garden, visitors must pay close attention to uneven road surfaces, low passageways, water areas or other hazards occasioned by the nature of the garden. Visitors must take the utmost care for their safety, the safety of the children they are accompanying and any other persons entrusted to them.

Article 6 - ACCESS TO THE GARDEN WITH BICYCLES and other means of transport

1. Visitors riding bicycles, scooters, roller skates, skateboards, etc. are not allowed to enter the gardens; bicycles can only be stored in designated places in front of the former stables.

Article 7 - ACCESS TO THE GARDEN WITH ANIMALS

1. Animals are not allowed in the garden; except for guide dogs of blind persons or dogs specially trained to accompany a person with severe disabilities (the "assistance dogs"). The management of the heritage site may request a proof that the dog is an assistance dog. A person with an adverse medical condition must produce a license for an assistance dog with special training upon request.

Article 8 - PLAY ELEMENTS IN THE GARDEN

1. The play elements are intended for children up to 10 years of age.
2. Children's safety while using the play elements is the responsibility of their legal guardians/the person who accompanied them to the garden.

Article 9 - TAKINGS PHOTOS AND MAKING VIDEOS

1. In the garden, visitors are allowed to take photos and make videos for their own use while respecting and protecting the privacy of other visitors.
2. Taking photos and making videos by the visitors for public presentation and for commercial purposes must be agreed in advance in writing with the heritage site manager, specifying the date of taking the photos or making the videos and other details. Please send any requests for taking pictures/filming to: sychrov@npu.cz.
3. When there is a cultural or other event open to the public held in the garden, the visitor acknowledges and understands that photographic/video documentation of the event may be taken during the event. This documentation will be used exclusively to meet the legitimate interests of the National Heritage Institute (also referred to as "NHI") for the purposes of promoting the event, informing about the event, etc. on the website, social networks, printed materials, etc. The photographic/video documentation will be taken mainly to capture the course of the event as a whole, not specific individuals. If visitors have any objections to this, they can contact the event organiser. The National Heritage Institute always protects any personal data obtained against misuse and processes them in accordance with currently applicable laws. Information on the protection of personal data, including advice on the rights of visitors, is available on the NHI website at www.npu.cz in the personal data protection section.

Article 10 - FINAL PROVISIONS

1. Visitors can submit their wishes, compliments or comments in writing directly at the heritage site in the book of wishes and complaints, which will be presented to them upon request by the head of the heritage site management. In addition, visitors may contact verbally, in writing or by telephone: sychrov@npu.cz, telephone: 482416011; or contact the National Heritage Institute, Regional Heritage Site Management at Sychrov: bidlasova.lucie@npu.cz
2. The visitor is liable to the National Heritage Institute or the manager of the heritage site for violation of the Rules for Visitors and for damage to property, in accordance with the applicable laws. The liability of the management of the heritage site for any damage caused to visitors during their stay on the grounds is governed by the generally applicable laws. The National Heritage Institute is not liable to visitors for damages resulting from failure to comply with these Rules for Visitors.
3. Exceptions to the Rules for Visitors may be granted in justified cases by the manager of the heritage site.
4. These Rules for Visitors enter into effect on 1 January 2025 and the existing Rules for Visitors are being repealed at the same time.